

# OPERATION FileMaker: From RISK to PERFECTION

**BUS11**

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Beyond the Chaos

**Martha Zink**

Soliant Consulting

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# Susan Fennema

## Chaos Eradicating Officer at Beyond the Chaos

- 30 years of operations and PM experience
- Non-technical, non-certified PM
- Technology and small business fan

## Home chef



Live just east of here  
with husband,  
dog and 2 cats



# Martha Zink

Wife of 1, Mom of 2, Dog Owner of 3

Technical Project Lead at Soliant Consulting

- 14 years of Development Experience
- 9 years of Training / Mentoring Experience
- Located in Houston, TX

Loves Board Games

Supports the Oxford Comma

Thinks Everything Should be in Lists of 3

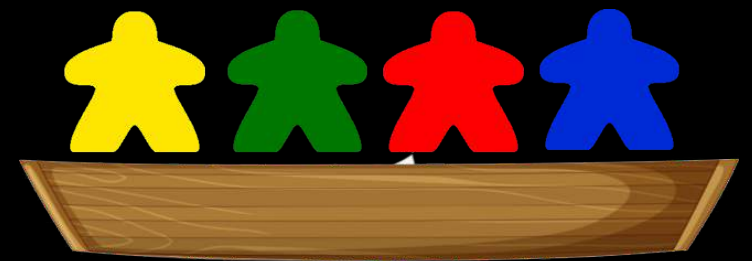


# What will you learn?

Project Management Strategies

Risk Management

Teamwork





# The Game of Risk

## A cooperative game

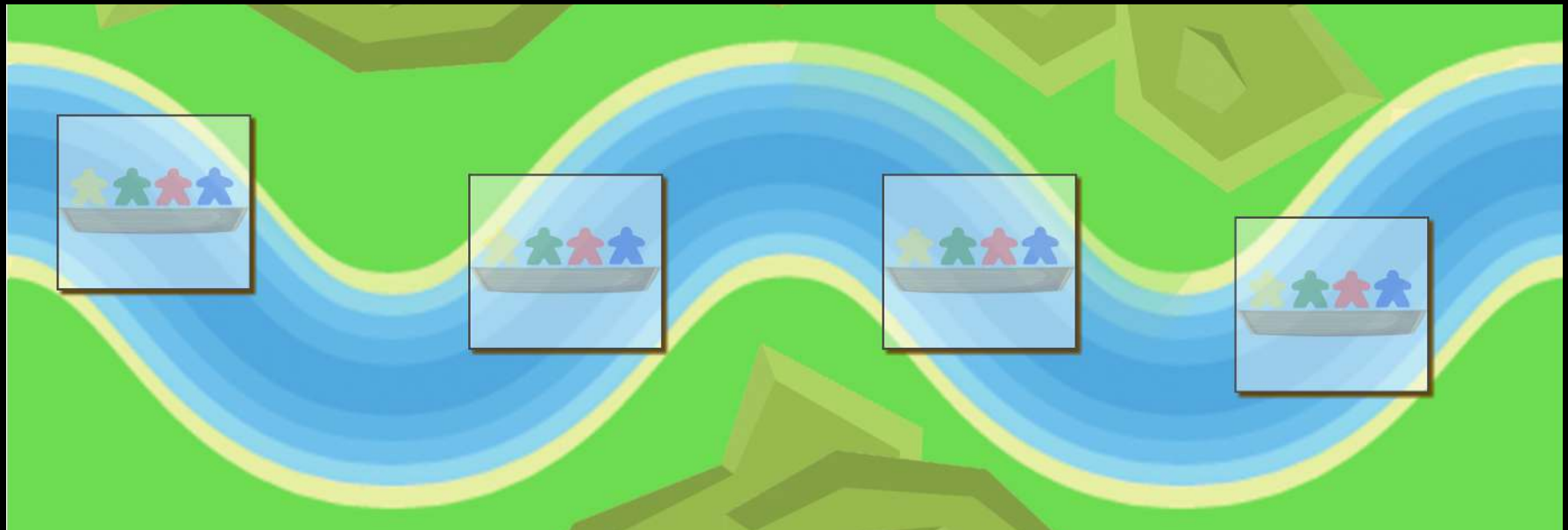
# How do we play?

Navigate through 6 stages of the FileMaker River

- Kickoff
- Discovery
- Development
- Internal Testing
- Client Testing
- Bug Fixes

# And then what?

Players get out of the boat 4 status meetings in each stage





# Tell me more!

Calm waters:

Things are looking good!



Rough waters:

Uh oh! Issues!





# What's a status meeting?

Team Check-in

WIC-WIN-WAB

- What is complete?
- What is next?
- What's a blocker?

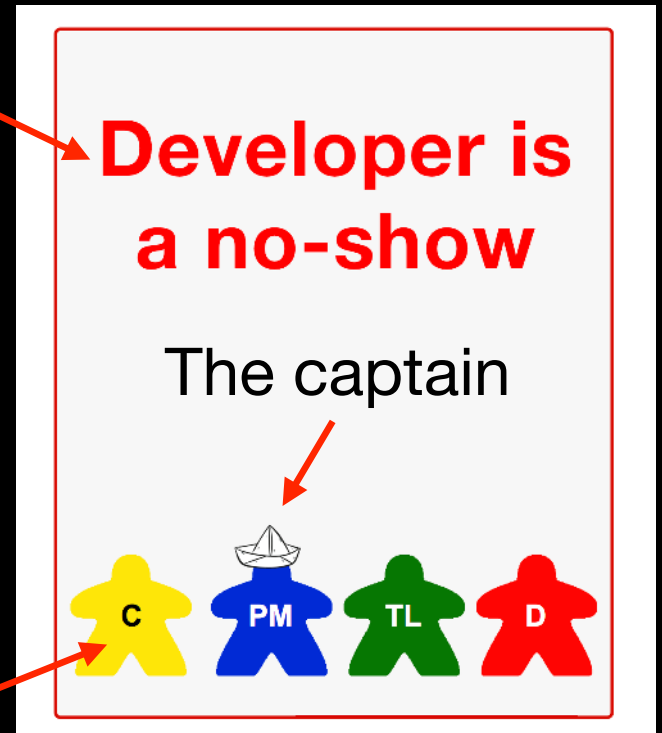
WIC! WIN! WAB!

The issue

Roll the die!!

Draw a card!!

The players



# Now what?

## Identify holes in the boat

- What's the problem? What could make this worse?

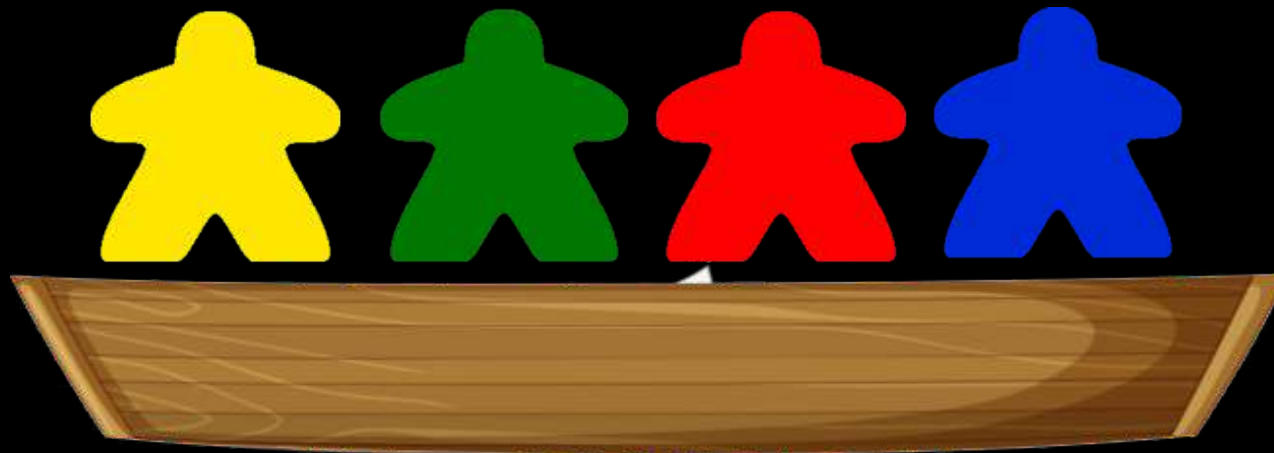
## Problem solve on the fly

- What do we do now?

## Prevent for the future

- What will we do next time?

Problem solved - back in the boat!



# Ready, Set, Go!

# What did we learn?

Process is key.

Think on your feet, but then make a plan.

Change is inevitable, but without a plan, it is impossible to accommodate.

Listening and respecting one another helps you navigate rough waters.

Not the game of Risk; everyone should win.

# Session Updates

This session WILL have updates.

[www.filemaker.com/devcon/speaker\\_updates](http://www.filemaker.com/devcon/speaker_updates)

(This is also listed in DevCon2Go)



# Thank You!

Please remember to fill out the session evaluation at:  
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